### BABERGH DISTRICT COUNCIL AND MID SUFFOLK DISTRICT COUNCIL

Minutes of the Meeting of the **JOINT HOUSING BOARD** held in the Council Chamber, Babergh District Council Offices, Corks Lane, Hadleigh, on Monday 17 July 2017 at 2.15p.m.

PRESENT:

Councillors: Mid Suffolk Babergh

Nick Gowrley Tony Bavington

Sarah Mansel Jan Osborne (Chairman)

Tenant representatives: Keith Wykes Michael Berry

Roger Chapman

In attendance: Councillor Jill Wilshaw

John Bridges –Tenant Forum Representative Ron Saddington – Tenant Forum Representative

Gavin Fisk – Corporate Manager

Kevin Jones - Interim Strategic Director

Ann Hunter – Improvement and Involvement Officer Linda Sheppard – Senior Governance Support Officer

## 29 <u>APOLOGIES FOR ABSENCE</u>

Apologies were received from Councillors Jennie Jenkins and Lesley Mayes, and Tenant Representatives Maria Hilton, Steve Phillips and James Taylor.

### 30 DECLARATIONS OF INTEREST

None received.

### 31 MINUTES

## **RESOLVED**

That the minutes of the meeting held on 19 June 2017 be confirmed as a correct record.

# 32 JHB/17/6 PERFORMANCE INDICATORS FOR SUPPORTED LIVING (2016/17)

Ann Hunter, Improvement and Involvement Officer, introduced Paper JHB/17/6.

Members made comments, including those listed below, on various aspects of the performance outcome information and the way in which it was presented.

- Clarity required to show whether trends are up or down
- Voids information could be clearer
- Labels for graph axis
- An additional column could help explain the good/bad status of Tracking Indicators

• It was recognised that the information in Paper JHB/17/6 reflected the research carried out to date – the next stage would be to dissect the information

Kevin Jones referred to the work in progress on the presentation elements and Jan Osborne confirmed that she would take back the comments made at the meeting. She also referred to the evolving nature of the process and to the work which Cabinet Members will be undertaking to clarify / add / remove targets.

### **RESOLVED**

That (a) the Supported Living performance report (Paper JHB/17/6) and the performance outcome information attached as Appendices A and B to the report be noted and (b) the comments made at the meeting as referred to above be taken into account in refining the presentation of the performance information.

### 33 <u>FUTURE TENANT ENGAGEMENT - DISCUSSION ITEM</u>

Members had before them the Final Report on the review of resident involvement structures, circulated with the agenda for the meeting.

Gavin Fisk introduced the discussion on this item with reference to the background, and explained how the review was expected to proceed, with a report and recommendations to be made to the September meeting of the Board.

The Tenant Representatives expressed their disappointment at the low level of response from tenants and questioned whether more could have been done to encourage tenants to be engaged. Councillors supported these concerns and recognised the need to find other ways to reach tenants – however, both Councillors and Representatives did not accept all the comments in the Report, and the extent to which the Board could be involved in the review was also queried.

Jan Osborne referred to the opportunity which the review presented to rethink the future along the lines of resident involvement, which would take into account leaseholders as well as tenants.

The position was noted.

### 34 ANY OTHER BUSINESS RELATING TO JOINT HOUSING BOARD

The next meeting of the Board will take place on Monday 18 September 2017 at 2.15 p.m. – venue to be confirmed.

The business of the meeting was concluded at 2.55 p.m.	
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